

## Bagster questions and answers

### WHY SHOULD I USE THE BAGSTER BAG?

**What is the Bagster bag?** The Bagster bag is the newest and easiest cleanup solution for remodeling projects, moving preparation, landscaping projects and general home/garage cleanup.

- ☑BUY. Purchase a Bagster bag at your local home improvement retailers.
- ☑FILL. Use the Bagster bag at your convenience.
- ☑GONE.® Contact Bagster for prompt, professional collection service.

It's ready when you are!

**When should I use the Bagster bag?** Use the Bagster bag for easy cleanup after almost any project, including:

- ☑Remodeling
- ☑Home and garage cleanups
- ☑Moving preparation

Its ideal size and strength are perfect for remodeling debris and household junk. You never have to wait for a dumpster to arrive again - just purchase a Bagster bag and begin your project whenever you're ready.

### PURCHASING THE BAGSTER BAG:

**Where can I purchase the Bagster bag?** You will find the Bagster bag at Village Hall.

**How much does it cost?** The retail price for a Bagster is \$20.00 plus tax. The collection fee is \$129 for the first bag and \$99 for each additional bag collected at the same address.

In total, the price of the Bagster bag plus the collection fees are typically less than a traditional steel dumpster rental - with the added benefit of convenience.

### BAGSTER BAG PRODUCT SPECS:

#### How strong is the Bagster bag?

The Bagster bag is strong enough to hold up to 3,300 pounds. It offers 3 cubic yards of space.

To ensure the strength of the Bagster bag, fill it according to the directions included with the Bagster bag. Do not move or drag your Bagster bag after filling it. The Bagster bag won't tear if punctured, unless sharp objects continue to cut through the material.

The Bagster bag will hold 3 cubic yards/606 gallons of debris and is strong enough to hold up to 3,300 pounds. The Bagster bag is 8' long by 4' wide by 2'6" tall, big enough to hold full sheets of Sheetrock (1/2" thick, 4' x 8' sheets, approximately 70 lbs. per sheet)	47 sheets
Wall studs (Wood or metal 8' x 2" x 4" wall studs)	180

Roofing shingles (30 year asphalt shingles)	8 to 10 squares
Carpet	900 square ft.
Tile (Ceramic, glass, or porcelain tile)	900 square ft.
Hardwood Flooring (3/4" thick flooring)	1,280 square ft.
<i>All numbers are approximate and may vary depending on how you load your Bagster bag</i>	

## **USING THE BAGSTER BAG:**

### **How does the Bagster bag work?**

3 Easy Steps: BUY. FILL.GONE!

1. BUY your Bagster bag at Village Hall. Take it home, to your jobsite or keep it around to use at a later time.
2. FILL your Bagster bag with debris from your remodeling project, home and garage cleanup.\* The Bagster bag is yours to use at your convenience -- when you want for as long as you need. No hassles of coordinating a dumpster delivery and no rental time period restrictions.
3. GONE! After you have filled your Bagster bag, simply contact Bagster using our toll-free phone number or website to schedule and pay for your Bagster bag collection.

**Who can use a Bagster bag?** Just about anyone can use a Bagster bag.

- Homeowners
- Apartment dwellers
- Condo owners
- Contractors
- Handymen

Event planners

- Disaster relief agencies

**What can I put into my Bagster bag?** Waste Management accepts construction debris, and household junk.

**What cannot go into my Bagster bag?** Waste Management does not accept yard waste in the Chicago area, nor anything toxic or hazardous, paint, oil, batteries, fluorescent light bulbs or ballasts, appliances, electronics, food waste, railroad ties, tires, medical waste, pesticides, chemicals etc.

**Is there a weight limit?** The Bagster bag can hold up to 3,300 pounds! Heavy materials such as dirt, brick, rock, concrete, sand, asphalt, plaster, stucco etc. can be filled no more than 10 inches up from the bottom of the Bagster bag. This is approximately 1 cubic yard of heavy debris. You may put lighter debris on top of your heavy debris up to the top edge of the Bagster bag for complete use of the Bagster bag. For safety reasons Bagster will NOT collect a Bagster bag that is loaded more than 10 inches up from the bottom of the bag with heavy debris (additional fees may apply if a scheduled collection cannot be performed due to overloading).

**Can I fill my Bagster bag to the top?** All debris must be inside the Bagster bag, nothing sticking up over the top or out of the sides. Safety is our main priority when picking up and hauling your Bagster bag (additional fees may apply if your scheduled collection cannot be performed due to overloading).

**Tips for filling your Bagster bag:** NOTE: Prior to filling your Bagster bag, place it according to the detailed placement directions included with your packaging. Never move your Bagster bag after filling. Dragging or moving it could cause injury to yourself or damage the Bagster bag. Before filling, make sure the yellow lifting straps are outside of the Bagster bag. Properly place your Bagster bag according to the placement instructions. Before filling, unfold your Bagster bag. Stand inside of it and starting in one corner of the Bagster bag roll the sides out and down. This makes the Bagster bag more rigid. Then roll the sides back up as you fill it.

Weight restriction for heavy materials: Load heavy materials first. Heavy materials such as dirt, brick, rock, sod, concrete, sand, asphalt, plaster, stucco etc. can be filled no more than 10 inches up off of the bottom of the Bagster bag. This is approximately 1 cubic yard of heavy debris. You may put lighter debris on top of your heavy debris up to the top edge of the Bagster bag for complete use of the Bagster bag.

All debris must be inside of the Bagster bag, nothing sticking up over the top or out of the sides. Safety is our main priority when picking up and hauling your Bagster bag.

If your Bagster bag becomes punctured, it will not continue to tear unless a sharp object continues to cut through the material.

**Can I use more than one Bagster bag at a time?** If your project requires larger capacity you can use multiple Bagster bags at the same time. Bagster collection service can pickup multiple Bagster bags in one trip. The collection price for the first Bagster is \$129 and \$99 for each additional Bagster collected at the same address.

**Can I use the same Bagster bag multiple times?** For safety reasons the Bagster bag is a single use product and CANNOT be used more than one time. Your Bagster bag will NOT be returned after it has been collected. Your Bagster bag and all of its contents will be disposed of at the time of collection.

**Where can I place my Bagster bag?** Your Bagster bag will be collected by a large truck with an overhead crane that can reach up to 16 feet (two Bagster bag lengths) from the edge of the street, alley or driveway.

The center of your Bagster bag must be placed on your yard or driveway no further than 16 feet (two Bagster bag lengths) from the edge of the street, alley or driveway.

**KEEPING THE COLLECTION TRUCK ON THE STREET:** The center of the Bagster bag must be placed on your property no further than 16 feet (two Bagster bag lengths) from the edge of the street.

**KEEPING THE COLLECTION TRUCK IN THE ALLEY:** The center of the Bagster bag must be placed on your property no further than 16 feet (two Bagster bag lengths) from the alley. (NOTE: Collection trucks cannot turn into a driveway from an alley. Your Bagster bag must be accessible from the alley.)

Your Bagster bag must be at least 5 feet from any structures, fences, trees, vehicles or other objects that may obstruct collection or be damaged during collection.

Your Bagster bag must not be placed under any wires, trees or overhead structures that may obstruct collection or be damaged during collection. The Bagster truck needs at least 18 feet of vertical clearance to operate.

Your Bagster bag must be placed on your property only - not on public sidewalks, streets or other public property.

Fences: The Bagster crane can reach over a 4 foot fence (no privacy fences). The fence must be within 5 feet of the street, alley or driveway. The Bagster bag must be placed no further than 16 feet from the street, alley or driveway. Drivers must have access to the Bagster bag through a fence opening.

Once you have started filling your Bagster bag, do not move it. Dragging your Bagster bag can cause damage and weaken the Bagster bag. If your Bagster bag is damaged Bagster may not be able to collect your Bagster bag and additional fees will apply

**How do I schedule collection of my Bagster bag?** After you have filled your Bagster bag, simply call Bagster at 1.877.789.BAGS (2247) or [schedule your collection online](#). Please provide the collection address, location of the Bagster bag on the property, contents in your Bagster bag, payment (using Visa, MasterCard, American Express, Discover Card or Electronic Check) and damage waiver if required.

Bagster Customer Care representatives are available Monday through Sunday from 6:00 a.m. to 11:00 p.m. (CST). Collections are made from 6:00 a.m. to 8:00 p.m.

**When will you collect my Bagster bag?** Bagster will collect your Bagster bag within 3 business days of scheduling collection. For example, if you contact Bagster on Wednesday your Bagster bag will be collected sometime on Thursday, Friday or Monday. You do not need to be present for collection

**How much does it cost?** There are two fees associated with the Bagster bag. The first fee is for the Bagster bag, which is paid to the Village when you purchase the Bagster bag.

**How do I pay for the collection of my Bagster bag?** Payment for your Bagster bag collection and disposal is made to Bagster at the time your order is placed. You can schedule and pay for your collection by contacting Bagster at 1.877.789.BAGS (2247) or [schedule your collection online](#). Payments can be made using Visa, MasterCard, American Express, Discover Card or Electronic Check. You are not required to be present for collection. Additional fees may apply if the scheduled collection cannot be performed due to non-payment.

**What happens to the items that I put into my Bagster bag?** Bagster safely disposes of all debris at licensed disposal facilities. Bagster is committed to the responsible disposal of all debris.

Please NOTE: If unacceptable items (anything toxic or hazardous, paint, oil, batteries, fluorescent light bulbs or ballasts, appliances, electronics, food waste, railroad ties, tires, medical waste, pesticides, chemicals and in some areas yard waste) are found in your Bagster bag, your bag will not be collected and you will be responsible for properly disposing of the materials. Additional fees may apply.

**Who owns Bagster?** WM Bagco, LLC owns Bagster, which is a wholly owned subsidiary of Waste Management, Inc. Waste Management, Inc. is the leading provider of comprehensive waste and environmental services in North America.